



Baltimore In Depth

A Closer Look at the 2010 Baltimore Citizen Survey Results
City of Baltimore/Department of Finance/Bureau of the Budget and Management Research

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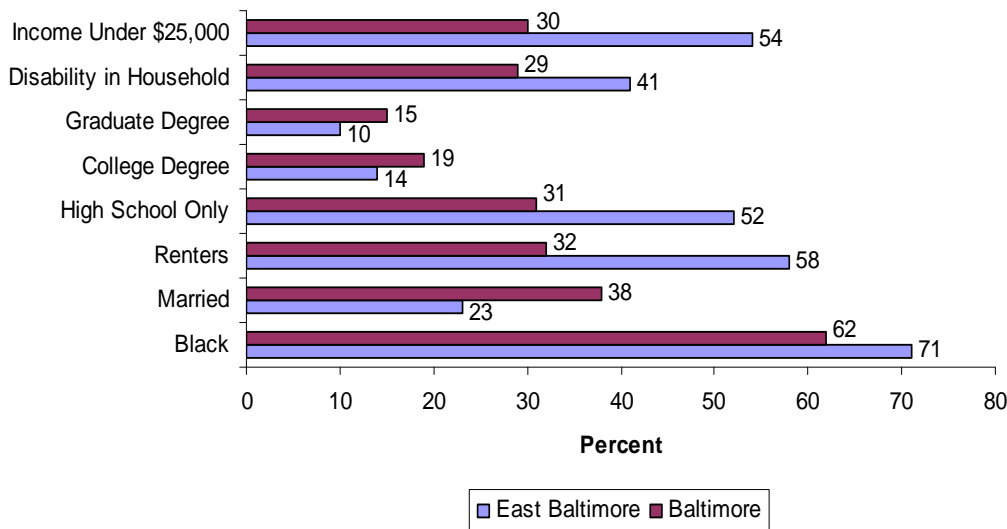
The 2010 Baltimore Citizen Survey asked 1,800 respondents a series of questions to measure their satisfaction with the services offered by the City of Baltimore and the quality of life in the City. This report focuses on individuals **who live in the Eastern District**.

Key Findings

Eastern District residents were:

- More likely to feel unsafe at night or during the day in their neighborhood.
- More likely to feel dissatisfied with the presence of the police in their neighborhood.
- More likely to feel there is poor availability of green space and parks.
- More likely to feel that the availability of cultural events is poor.
- Unlikely to recommend to a friend to live in their neighborhood.

Demographics



Demographics

Eastern District

The Eastern Planning District of Baltimore differs from the population as a whole in terms of racial makeup, marital status, income, disability, and education. The chart above demonstrates major differences in select categories, showing how the East Baltimore population is more likely to be low income, have a person with a disability living in the household, to be less formally educated, rent their home, more likely to be single, and has a higher proportion of Blacks.

The population of East Baltimore is also more likely to travel to another part of the City to do the majority of their shopping when compared to the overall population of Baltimore.

The Eastern district stretches from the downtown I-83 corridor on its Western border to the Orangeville neighborhood at its eastern end. Its southern border runs along Fayette St while its Northern edge follows 25th and Sinclair Streets.

The Eastern district contains the Johns Hopkins Medical Institute. It is also the site of the large scale East Baltimore Development, Inc. redevelopment project.

Findings

Eastern District respondents were more likely to say that they felt unsafe (16% during the day and 52% at night) than the population as a whole (9% during the day and 32% at night). When asked about police effectiveness, respondents were more likely to be unsatisfied with police presence in their neighborhood (38%) than the population as a whole (28%).

Eastern District residents also expressed some dissatisfaction with City park facilities in their neighborhoods. Eastern District residents were twice as likely to say that the amount of green space was poor (32%) than the overall population (16%). Eastern District residents are also more likely to be unsatisfied with the convenience of location of parks (15%) than the population as a whole (5%).

Rat Control was another area of dissatisfaction, with Eastern District residents rating this service as poor (60%) more often than the overall population (47%). Eastern district residents

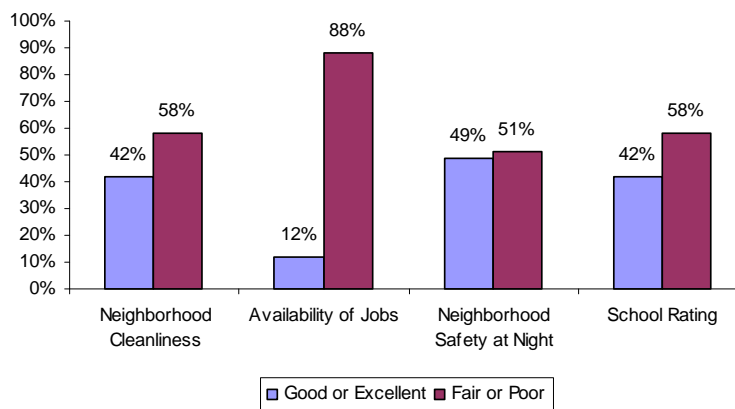


were less likely to contact a City employee (41%) than the population as a whole (53%).

In addition, Eastern District respondents were more likely to say that the availability of cultural activities in Baltimore were poor or fair (62%) than the population as a whole (44%).

Lastly, Eastern District residents were less likely to recommend living in their neighborhood to a friend (41%) than the population as a whole (26%). However, it is interesting to note that there was no difference in the response patterns for Eastern District respondents and the overall sample when asked whether they would recommend living in Baltimore to a friend. This suggests that Eastern District residents have differing opinions about their neighborhood and Baltimore as a whole.

Eastern District Responses



The Baltimore Citizen Survey is an annual survey, with 1,800 respondents, and a margin of error of $\pm 2.5\%$. For more information on the survey, and to read full reports, please visit www.baltimorecity.gov/citizensurvey.